

Nicor Advanced Energy LLC

PriceGuard® Plan

Terms and Conditions

1. PriceGuard Plan. You agree to enter into this PriceGuard® Plan (Plan) Agreement (Agreement) with Nicor Advanced Energy LLC (Company). You hereby appoint the Company as your sole and exclusive agent and natural gas supplier and shall purchase your natural gas commodity needs through the Company in accordance with the terms and conditions of this Agreement. You understand that this Agreement is with an alternative gas supplier, certified by the Illinois Commerce Commission, not the local natural gas distribution company, Nicor Gas (Utility). These terms and conditions are subject to your acceptance into the program by both the Company and your Utility.

2. Pricing. Your Plan price-per-therm charge has been provided to you. You are responsible for paying this price per therm multiplied by the number of therms you are metered ("gas supply charge") each month. You are also responsible for paying Utility delivery charges, Utility charges associated with the Customer Select® program, and all taxes associated with your natural gas service and consumption. You will receive one (1) bill from the utility for all of the charges set forth above; you will continue to receive natural gas delivery service from the Utility. You agree that, in addition to the above charges, you will be responsible for paying all other service fees and late fees assessed by the Company or the Utility or other charges unrelated to the PriceGuard Plan. You understand that the Utility's price for natural gas over the term of this Agreement may or may not be greater than the Plan's fixed price. Upon prior notification, the Company may bill you directly for this program.

3. Agency. You authorize the Company to initiate utility service for you and to make all rate and tariff selections necessary to meet its obligations under this Agreement, and to access your current and future gas utility customer account information. You authorize the Company and the Utility to share account and payment status history, and related information about you and authorize the Company to provide such information to third parties, such as suppliers and service providers, as may be allowed or required by contract or by law and allow for such information to be utilized to offer other products and services of the Company and its affiliates to you. You consent and agree to the Company investigating your credit history and obtaining a credit report. You consent to the recording of calls between the Company and you. You also authorize the Company to transfer any credit balances residing in your utility account to your Company account or to you and to remove you from the utility budget and EFT payment programs. You authorize and understand that the Company will transfer your natural gas supply from an Alternative Gas Supplier that may be serving you to the Company. You understand that you may be subject to cancellation or termination fees from an Alternative Gas Supplier by terminating that previous contract. This Agreement may only be assigned or transferred by the Company, at its sole discretion.

4. Term/Renewal. This Agreement begins at the time of your enrollment and will continue for one year from the time the Utility accepts you into the Customer Select program. Your Enrollment Date is the date that the Company enrolls you into this plan. **Prior to the end of the term of the Agreement, you will receive written notice of your new Plan amount for the next twelve-month time period subject to your continued eligibility and any required changes to the terms and conditions of this Agreement.** If you wish to discontinue this Plan, please notify the Company within thirty (30) days of the postmarked date of your new Agreement. In the event you do not notify the Company of your intention to discontinue the PriceGuard Plan, you will be renewed at the new Plan amount and terms and conditions for the next twelve (12) months. Subsequent cancellation or termination of the new Agreement during your renewed term will be subject to any applicable cancellation charges described in that new Agreement. You agree that any provisions required by law to be contained herein for renewal purposes are deemed incorporated herein and the Company agrees to provide a copy of any such provisions upon request.

5. Indemnification. You agree to indemnify and hold harmless your Utility for any obligations of the Company contained within this Agreement. You also agree to indemnify the Company for any claims and damages arising out of your failure to comply with this Agreement.

6. Right of Rescission. THE UTILITY WILL NOTIFY YOU BY LETTER OF YOUR INTENTION TO ENROLL WITH NICOR ADVANCED ENERGY. YOU MAY RESCIND YOUR PRICEGUARD ENROLLMENT WITHIN 10 BUSINESS DAYS OF THE DATE OF THIS LETTER BY EITHER CONTACTING NICOR ADVANCED ENERGY AT 1-866-799-2674, OR NICOR GAS AT 1-888-NICOR4U.

7. Cancellation. YOU MAY CANCEL THIS AGREEMENT WITHOUT INCURRING A CANCELLATION FEE BY CONTACTING US WITHIN TEN (10) BUSINESS DAYS OF THE ISSUE DATE OF YOUR FIRST UTILITY BILL CONTAINING COMPANY'S CHARGES. YOU WILL RECEIVE ONE (1) LAST UTILITY BILL CONTAINING THE COMPANY'S CHARGES AFTER NOTIFYING US OF YOUR CANCELLATION. YOU WILL BE RESPONSIBLE FOR ALL CHARGES INCURRED DURING THE TIME YOU WERE ON THE PLAN. If you elect to cancel this Agreement, you must enroll with a Customer Select supplier within 120 days; otherwise you will not be eligible to participate in the Customer Select program for one (1) year. If you terminate this Agreement or otherwise cause the termination of this Agreement after the initial period as described above, but prior to the end of the twelve-month term of this Agreement, a termination fee of \$50 will be assessed to you. You must notify the Company ten (10) days prior to discontinuing utility service at your current residence. If such notice is not given, you will be responsible for one (1) last Plan charge at your new residence, and the Company reserves the right, with notice, to enroll you into a new Plan Agreement with a term of one (1) year. If you choose to cancel your new Agreement at your new location, you may do so without penalty for a period of ten (10) business days after the issue date of your first utility bill containing Company charges. The Company may terminate this Agreement at any time in the event that you fail to make timely payments.

8. Adjustments. The Company reserves the right to amend this Agreement due to any regulatory, tariff, or procedural change that may affect the Company's ability to perform under this Agreement.

9. Bill Payment and Past-Due Balances. You will receive a monthly bill from the utility. Stated charges on your bill shall be payable within twenty-one (21) days of the bill date. Past-due balances under this Agreement shall be subject to a monthly late fee of one and one-half percent (1½%) of the past-due balance. Payments returned for non-sufficient funds (NSF) are subject to a \$25 processing fee in addition to all other charges.

10. Force Majeure. The Company shall be excused for performance under this Agreement for events of Force Majeure declared by the Company or the Utility. Force Majeure shall be defined as causes beyond the reasonable control of the Company and the Utility. Events of Force Majeure shall include, but not be limited to, service interruptions of interstate and intrastate pipelines, unplanned distribution system maintenance, flooding and other acts of nature.

11. Customer Service and Contact Information. If you have any questions regarding the PriceGuard Plan, please contact Nicor Advanced Energy at 1-866-799-2674, or you may write to us at Nicor Advanced Energy LLC, P.O. Box 3042, Naperville, IL 60566-7042. If we are unable to resolve your billing issue, you may contact the Illinois Commerce Commission's Consumer Services Division via phone at 1-800-524-0795 or online at www.icc.illinois.gov/consumer/complaint/wizard.aspx.

12. Limitation of Liability. THE COMPANY'S TOTAL LIABILITY TO YOU AND YOUR EXCLUSIVE REMEDY SHALL NOT EXCEED THE AMOUNT PAID BY YOU HEREUNDER. IN NO EVENT SHALL THE COMPANY, ITS PARENT AND ITS AFFILIATES BE RESPONSIBLE UNDER THIS CONTRACT FOR INCIDENTAL, CONSEQUENTIAL, SPECIAL OR PUNITIVE DAMAGES.

13. Entire Agreement. This Agreement, including the terms, conditions, limitations, exceptions and exclusions, and your charge shown on the reverse side of this Agreement, constitutes the entire Agreement. You acknowledge that you did not rely on any oral representations other than such as are reflected in writing herein. This Agreement will be governed by Illinois law, without regard to principles of conflicts of law.

For issues regarding safety (e.g. gas odor or leaks), utility rates, metering, or other issues regarding your utility service, contact Nicor Gas by telephone at 1-888-NICOR4U or in writing at P.O. Box 190, Aurora, IL 60507-0190. Nicor Advanced Energy is not the same company as Nicor Gas. It is an affiliate and its prices are not regulated by the Illinois Commerce Commission. Customers are not required to buy products or services from Nicor Advanced Energy in order to receive the same quality service from Nicor Gas.